ACADEMICS AND STUDENT SUCCESS

The Basics of Being Successful
At
UNC Asheville
Haha…no nodding off!

- This is going to be an INTERACTIVE presentation!
One What??

- OneStop: Ramsey Library, 1st Floor
  - Advising and Learning Support Office
  - Registrar’s Office
    - Transcripts, Residency, Veterans’ Affairs, Name Changes, Transfer Credit
  - Student Accounts (but not Financial Aid)
  - Office of Academic Accessibility
  - Study Abroad
- It’s not REALLY the only stop they’ll have to make.
  - One Card Office (lower floor of Highsmith Union)
  - Financial Aid and Admissions (Brown Hall, middle floor)
One Card and One Port

• One Card:
  • Student identification card – scanned for meals, library/printing, gym privileges, etc.

• One Port:
  • Computer system with which students can pay bills, check grades, set up FERPA proxy access, see and print schedule, register for classes…
Other Technologies at UNC Asheville

- GradPlan
  - Run a degree audit
- Moodle
  - Course management software used by many faculty members
Liberal Arts: What It Doesn’t Mean

We’re all political or social liberals

We’re focused on esoteric, irrelevant ideas.

We’re all artists.
Liberal Arts: What It Does Mean
Liberal Arts: What It Does Mean

We think critically.
Liberal Arts: What It Does Mean

We communicate effectively.
Liberal Arts: What It Does Mean

We appreciate diversity and social justice.
Liberal Arts: What It Does Mean

We solve problems alone and with others.
Liberal Arts: What It Does Mean

We seek breadth of knowledge and interdisciplinary connections.
Liberal Arts: What It Does Mean

We work to see multiple perspectives.
Liberal Arts: What It Does Mean

We engage in honest, open inquiry and we search for the truth as we understand it.
So, What Does It Mean for Students?
Accessing Student Records (FERPA)

- Student must give permission
- Online Proxy Access process
- Student assigns Proxy Access in OnePort
- All assignment/revocation in the student’s hands
- Opportunity to set a passphrase in case proxy contacts university
- University faculty and staff cannot give passphrase info, so save emails!
How Does Student Advising Work, Anyway?

I CANNOT BRAIN TODAY

I HAS THE DUMB

LOLhome.com
Welcome to the Online Advising and Registration Course

*Responses Required to Continue*

Before starting the OAR course, we need some general information about you. Review the videos below, and complete the two questionnaires to access the course.

Note: More videos of other students’ experiences are coming, so check back soon!

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Welcome to the Online Advising and Registration Course (O.A.R.) Course

*Quiz 1 of 9: 100 %, needed to move on*

Welcome to UNC Asheville!

This Online Advising and Registration course is designed to get freshmen students up to speed on UNC Asheville’s curriculum and policies. This course will give you an overview of how things work at UNC Asheville, and its flexible nature will allow you to work on it as your other commitments allow.

You must complete this course, including all quizzes, questionnaires, and forms, before you will be registered for classes. You can work on the course all at once, or you can do some of it one day and some of it the next. You’ll fill out the completion form to let us know that you’ve finished. We’ll evaluate your performance, and if you’ve completed the course successfully, we’ll create a schedule for your first semester. Schedules will be created based on who finished OAR first and what you indicate as your intended major on the final e-form. You must have this course complete by 5 pm on 6/3 in order to receive a schedule by the time you attend orientation. Before the semester begins, you will be given the opportunity to alter the schedule we created for you.

Successful completion of the course means you have:
(1) taken all the quizzes and earned 100% on each of them
(2) completed the questionnaires included in some topics
(3) successfully run at least one GradPlan report
(4) completed the course evaluation at the end of the course
(5) complete the e-form which notifies us that you have successfully completed the course
You can take quizzes as many times as are necessary to earn a score of 100%. Those topics which include a quiz, questionnaire or form are marked “Required” in red. Each quiz and questionnaire is worth 10 points.

Please work carefully through all the required components, overcoming the temptation to rush through the material. This information is very important and replaces several hours’ worth of dense information that would have
Schedule Building (Freshmen)

• OneStop Advisors build each individual schedule and register each individual student

• Considerations:
  • Preferred LA 178 course (availability depends on OAR timeline)
  • Areas of interest/intended major
  • Transfer/AP credit
  • Special attributes (Honors, Athlete, etc.)
  • Second language and math experiences in high school
  • Preferred time of day for optimal functioning

• Students modify schedules in July after Embark
Continued Access to Advising

- Advising at embark
  - OneStop info sessions and departmental/resource fair
- LA 178 professor serves as advisor (1 semester)
- “Intent to Major” email sent at end of semester 1
- Based on responses, are assigned to faculty advisors in target departments
  - Undecideds and non-responders assigned to OneStop Advisors’ lists
- Ongoing support through ALS (appointments available this summer and throughout program)
Ask for Help as SOON as Problems or Questions Arise
Where Students Can Get Help

• Academic help
  • Academic Recovery Program
  • Peer tutoring, academic coaching
  • Writing Center, Math Lab

• Counseling Center

• Student Health Center

• Biofeedback lab

• Residence Hall Help

• Faculty advisor

• OneStop
Ahem.
I will do my best to…

• communicate my belief that my student is capable of *resilience/hard work.*
• think carefully before intervening in any situation.
• ask myself if my student can handle the situation with my *guidance* instead of my *action.*
• work as a coach, encouraging independence.
I will also do my best to…

• ask questions/make suggestions about how my student might address any issues.
• accept that my student may not do things the way I believe they should be done.
• prepare to hear my student unhappy from time to time, and avoid panicking.
• remember that everyone at UNC Asheville has my student’s best interests at heart.
IF YOU'LL BELIEVE ABOUT HALF OF WHAT THEY TELL YOU ABOUT US

WE'LL BELIEVE ABOUT HALF OF WHAT THEY TELL US ABOUT YOU
Please Know This:

• UNCA is a small, close-knit community, BUT

• We do NOT have the person-power (or the desire!) to track every student 24/7.

• We cannot/will not contact them about issues of which we’re not aware.

• We cannot/will not commit to contact them about every single issue of which we’re aware.

• We cannot/will not contact a student’s parents unless we become aware of issues that, by policy, require contact.

• In the absence of policy, we will use our professional judgment about when to contact students and parents.
And now for something completely different...
Student Accounts...

- Generate and send the student bills
- Accept payments for the bills
- Assist students with the monthly payment plan
- Issue student refund checks
- Answer many, many questions!
Billing & Due Dates

UNC Asheville will bill **preregistered** students on the following dates:

<table>
<thead>
<tr>
<th>Term</th>
<th>Email Date</th>
<th>Due Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall</td>
<td>July 10\textsuperscript{th}</td>
<td>August 1\textsuperscript{st}</td>
</tr>
<tr>
<td>Spring</td>
<td>November 23\textsuperscript{rd}</td>
<td>December 15\textsuperscript{th}</td>
</tr>
<tr>
<td>Summer</td>
<td>April 20\textsuperscript{th}</td>
<td>May 20\textsuperscript{th}</td>
</tr>
</tbody>
</table>

Students who **did not preregister** by August 1\textsuperscript{st} should be prepared to pay as soon as they register for classes.
Bills are emailed to students
Only shows registered classes
Verify # of credit hours on the bill
Bills will be sent, even if $0.00 or credit balance
Financial Aid
Outside Scholarships
Prepaid Plans
529 Plans
Insurance
PAYMENT METHODS

- Payments by cash, check or money order are taken in the Student Accounts Office.
- Credit card payments and Electronic Check (ACH) payments can be made online only thru ePayment.
  - We accept Visa, MasterCard, Discover & American Express.
  - There is a transaction fee of 2.75% (minimum of $3) for credit card payments.
  - There is **not a transaction fee for ACH payments**. Make sure your bank allows online ACH payments.
- Students can set up parents as an Authorized User in ePayment. So they can view account and pay online.
UNC Asheville uses Tuition Management Systems (TMS).

**www.afford.com/unca** or **800-722-4867**

Payment plans are 5 months for fall and 5 months for spring.

TMS payment plan starts **July 1st**, can be setup as late as August 1st.

There is an enrollment fee of **$65 for year, $47 for semester**.

TMS does not have access to your student’s account information and sets up the plan based on the information provided to them.

It is the student’s responsibility to make sure their payment plan will cover their student account balance. Students should compare bills to TMS budget to confirm that budget is correct.

The payment plan **does not automatically update** for additional charges/credits.
REFUNDS

- The earliest date that refund checks will be available is the first day of classes.
- Students are sent an email when a refund check is available.
- Refund checks are held for two weeks and then are mailed to the address on file for the student.
Bills will not include charges for books.

Books are purchased separately (from the bookstore). This an out-of-pocket expense.

The purchase of books can be reimbursed by the student’s financial aid refund.

Bookstore Advance Program - limited to students who have completed all financial aid requirements, are in good standing, are enrolled full time, and have an anticipated credit. By invitation only - email invitations sent in July.
HEALTH INSURANCE

- It is a requirement of the UNC System that all degree-seeking students taking 6 or more credit hours have health insurance coverage.

- Students can have their own policy or be covered under a family policy.

- Students can apply for waiver at www.bcbsnc.com/student.

- There will always be a charge on the student’s account for the insurance.

- If the waiver is approved, a credit will be posted to the student’s account to offset the insurance charge.

- Students must apply for the waiver within the first 30 days of classes.
Important Websites and Information

- **www.studentloans.gov**
  - Apply for PLUS Loan & students complete loan requirements such as MPN & Entrance Counseling.

- **www.afford.com/unca or 800-722-4867**
  - Tuition Management Systems – 10 month payment plan begins July 1st, last day to setup is August 1st.

- **Bill for fall will be due August 1st**

- **www.bcbsnc.com/student**
  - Apply for insurance waiver within the first 30 days of classes starting.
## Estimated Costs 2015-2016

<table>
<thead>
<tr>
<th></th>
<th>IN STATE Student</th>
<th></th>
<th>OUT OF STATE Student</th>
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<tbody>
<tr>
<td></td>
<td>Semester</td>
<td>Year</td>
<td>Semester</td>
<td>Year</td>
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<tr>
<td><strong>Tuition &amp; Fees</strong></td>
<td>$3,302.50</td>
<td>$6,605.00</td>
<td><strong>Tuition &amp; Fees</strong></td>
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<td><strong>Residence Hall</strong></td>
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<td><strong>Residence Hall</strong></td>
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<td><strong>Meal Plan</strong></td>
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<td><strong>Meal Plan</strong></td>
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<td><strong>Orientation (Fall)</strong></td>
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<td>$150.00</td>
<td><strong>Orientation (Fall)</strong></td>
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<tr>
<td><strong>Deposits (Fall)</strong></td>
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<td><strong>Deposits (Fall)</strong></td>
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<td><strong>TOTAL</strong></td>
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<td>$14,787.00</td>
<td><strong>TOTAL</strong></td>
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<td><strong>Health Insurance</strong></td>
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<td><strong>TOTAL with Ins</strong></td>
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<td>$16,514.00</td>
<td><strong>TOTAL with Ins</strong></td>
<td>$15,989.00</td>
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Questions?

Current Term Charges Total: 8,482.00
Credits/Anticipated Credits Total: 2,799.50

Current Term Balance: 5,682.50
Prior Term Balance: 0.00

BALANCE DUE: 5,682.50