April 25, 2014

U.S. Department of Education
Office of Innovation and Improvement
Attn: Military Affairs Team
400 Maryland Ave, SW
Washington, DC 20202

UNC Asheville is encouraged by the efforts taken by the Obama Administration to support service members, veterans and military families, and thus affirms support the 8 Keys to Veterans’ Success.

UNC Asheville recognizes the significant value that student veterans bring to our campus and believe that it is important that we ensure that veterans receive the best possible educational experience. We are committed to implementing, and sharing, promising practices such as:

**The 8 Keys to Veterans’ Success**
1. Create a culture of trust and connectedness across the campus community to promote well-being and success for veterans.
2. Ensure consistent and sustained support for veterans from campus leadership.
3. Implement an early alert system to ensure all veterans receive academic, career, and financial advice before challenges become overwhelming.
4. Coordinate and centralize campus efforts for all veterans, together with the creation of a designated space (even if limited in size).
5. Collaborate with local communities and organizations, including government agencies, to align and coordinate various services for veterans.
6. Utilize a uniform set of data tools to collect and track information on veterans, including demographics, retention and degree completion.
7. Provide comprehensive professional development for faculty and staff on issues and challenges unique to veterans.
8. Develop systems that ensure sustainability of effective practices for veterans.

**Executive Order 13607, “The Principles of Excellence”**
We, UNC Asheville, affirm support for the “Principles of Excellence.” We, UNC Asheville, acknowledge that this letter is not a confirmation of compliance with the Principles of Excellence, however, which are administered through a separate process run by the Department of Veterans Affairs.

Anne Ponder
Chancellor